

MAKING MAINTENANCE EASY

Maintenance Service Plan – Business Aviation

Honeywell

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If only everything in life was as simple as a Maintenance Service Plan (MSP) from Honeywell.

The Maintenance Service Plan (MSP) umbrella of offerings from Honeywell is evolving maintenance planning for business aviation. A Maintenance Service Plan is a maintenance solution that makes it easy for you to choose from a range of selectable coverage options, tailored to your platform and operations. MSP is designed to make it easy for you to control the unexpected and keep your aircraft where it belongs – in the sky.

HOW DOES IT WORK?

Incorporating Honeywell Avionics Protection Plan (HAPP), Maintenance Service Plan (MSP) and Mechanical Protection Plan (MPP), all our service offerings now sit under the Maintenance Service Plan umbrella. Under this umbrella, we now have a range of coverage options to choose from: Avionics, Mechanical Components, Propulsion, and Auxiliary Power Units. Whether it is just one area of coverage, a combination of coverage, or full coverage, our programs offer the flexibility you need for your platform.

If you already have coverage with us from our legacy services, you will be pleased to know that everything you know and love about those plans remains the same. Same great program, same great features and benefits, same great value, just under a new name. It also means that it is now easier than ever to add another option to your level of coverage. Explore the options available to you here.

MSP – AVIONICS AND MECHANICAL COMPONENTS

Your aircraft is a big investment – an investment worth protecting. Maintenance Service Plan provides options for Avionics and Mechanical Component coverage and is the perfect solution for fixed-wing and commercial helicopter operators who want to keep their aircraft flying and control their annual maintenance budget with the industry's premier fixed protection plan.

Protection You Can Count On – with Honeywell's Maintenance Service Plan on your side, you have all the tools you need to handle unforeseen issues and keep your aircraft in service – without breaking the bank. Only trouble-free operations and aircraft availability, for you and your passengers.

Our Maintenance Service Plan is very flexible. You can choose the coverage that best meets your needs, which means you can rest easy, knowing your aircraft is protected in the way that matters most to you.



KEY BENEFITS

- Avoid unplanned maintenance costs.
- Avoid downtime.
- Avoid unnecessary stress.
- Cost-effective solutions.
- Protect your investment.

HIGHLIGHTS OF MSP

- Flexible and customizable to your maintenance needs for your platform.
- Selectable options enable you to choose the level of coverage that is right for you across a wide range of service capabilities.
- Enables financial predictability and eliminates unexpected repair/exchange costs.
- Minimizes operational disruption from unplanned maintenance events.
- Maximizes aircraft dispatch availability.
- Cost-efficient solution to maintaining assets.
- Proven pedigree of expert support – well recognized across the industry.
- Protects your investment and increases the value of your aircraft with genuine Honeywell parts.

MSP – PROPULSION AND AUXILIARY POWER UNITS

Designed specifically for your Honeywell engines, Maintenance Service Plan – Propulsion is an efficient and cost-effective program offering a practical alternative for managing future maintenance expenses. Aircraft owners / operators have learned to rely on Honeywell to protect them from the unexpected. So, avoid unplanned maintenance costs. Avoid downtime. Avoid unnecessary stress. After all, when it comes to your aircraft, time is money. Maintenance Service Plan for Auxiliary Power Units provides the same peace of mind as you have with MSP – Propulsion, but for your APUs.

USAGE-BASED CONTRACTS

We're making MSP – Propulsion even better by introducing our first Usage-Based Maintenance Service Plan for our HTF Series and TFE731-20/-40/-50/-60 propulsion engines. The program uses advanced connected aircraft technology to monitor engines for preferred operation indicators. As a result, you are eligible for a discount of up to 10% off the hourly rate for operating your aircraft under optimal conditions. The new usage-based feature offers more flexibility by providing data you can use to further improve the operation of your aircraft. Usage-Based MSP is available now for all new customers with qualifying engines; current customers will transition to the new program when your plan comes up for renewal.

To find out more about how the Maintenance Service Plan can benefit your operations, please contact your local Honeywell representative or Honeywell Authorized Service Center.



MAINTENANCE SERVICE PLAN AVIONICS AND MECHANICAL COMPONENTS

	STANDARD	GOLD	OBSOLESCENCE PROTECTION*
24/7 Aircraft On Ground (AOG) emergency service	•	•	
24/7 Road Crew Service for AOG's worldwide		•	
No additional fees resulting from no fault found (NFF) events		•	
Counter-to-counter shipments and Saturday delivery		•	
Extended troubleshooting support		•	
Factory-backed support identical to your original factory warranty	•	•	
Field support system and global network of service centers and authorized sales and service centers	•	•	•
Annual rate adjustments are limited by U.S. Government economic indices	•	•	
Large Fleet and high aircraft utilization discounts	•	•	•
Annual auto-renewal	•	•	•
Full coverage on exchange and repair services	•	•	•
Fully transferable maintenance agreements	•	•	•
No-charge loaners**	•	•	•
Early enrollment & In Lieu of Warranty (ILOW)	•	•	•
Tech Publications-Pilot Guides & System Description and Operation Manuals (SDOM's)		•	
Full Content Coverage	•	•	
Expanded Component Coverage	•	•	•
Warrantied product exchange even if end of life (EOL)***			•
5% discount on future RMU sales bulletin price			•

*Avionics Total Obsolescence Protection upgrade available for select aircraft

**No-charge loaners are only applicable to MSP-Avionics

***Excludes non-Honeywell products

UPGRADE TO GOLD

The Maintenance Service Plan for Avionics, Propulsion and APUs also offers a Gold level of service. Gold coverage expands your standard coverage to include many of the additional charges often associated with Engine and APU repairs, such as APU and LRU removal and reinstallation labor, APU freight in and freight out expenses and extended troubleshooting time, amongst other benefits. Gold coverage is available for a small additional hourly fee.

MSP PROPULSION COVERAGE OPTIONS

Engine		APU					
MSP	GOLD	GOLD NRL	MSP	GOLD	GOLD NLS		
•	•	•	•	•	•	On Condition Maintenance	Routine Inspection
•	•	•				CAMP Engine Trend Monitoring	
•	•	•	•	•	•	S.O.A.P. Kit and Analysis	
•	•	•	•	•	•	Routine Inspection Parts ¹	
	•			•	•	Routine Inspection Labor	
Major Periodic Inspection (MPI) / Compressor Zone Inspection (CZI) / Hot Section Periodic Inspections (HSI)							MPI / CZI / HSI
•	•	•	•	•	•	Inspection Labor	
•	•	•	•	•	•	CAM Consumable Parts ¹	
•	•	•	•	•	•	Component Repair Labor (If Required)	
•	•	•	•	•	•	Other Required Parts	
•	•	•				Rental Engine During CZI (From Honeywell Engine Bank) ⁶	
•	•	•	•	•	•	Life Limited Parts	
	•	•		•	•	Engine Removal and Reinstallation and/or Access Time ²	
	•	•		•	•	Transportation of Engine ²	Unscheduled Maintenance
•	•	•	•	•	•	Troubleshooting Labor Allowance ³	
•	•	•	•	•	•	Consumable Parts ¹	
•	•	•	•	•	•	Other Required Parts	
•	•	•	•	•	•	Component Repair Labor (If Required)	
•	•	•	•	•	•	Rental Engine (From Honeywell Engine Bank)	
•	•	•	•	•	•	Exchange Engine/Module/Line Replaceable Unit (LRU)	
	•	•		•	•	Engine & LRU Removal & Reinstallation &/or Access Time ²	
	•	•		•	•	Logistical Support for Road Trips (Engine AOG Only) ²	
•	•	•	•	•	•	FOD Gap Coverage ⁵	
	•	•		•	•	Transportation of Unserviceable Engine or LRU	Additional Benefits
•	•	•	•	•	•	Service Bulletins: Category 1, 2, and 3 ⁴	
•	•	•	•	•	•	Increases Aircraft Resale / Trade-In Value	
•	•	•	•	•	•	Program Transferable at Time of Sale	
•	•	•	•	•	•	New Aircraft APU MSP at No Cost for 5 Years if Propulsion Engines on MSP	

¹ Fluids (oil, fuel etc.) are not covered.

² Per MSP standard business practices.

³ MSP up to 10 hours. MSP Gold up to 20 hours (more than 10 hours requires approval and/or justification). Warranty up to 10 hours (more than 10 requires approval and/or justification).

⁴ Labor will be covered by MSP when bulletins are incorporated in conjunction with other covered maintenance activities providing convenient access to the applicable engine area; otherwise, labor expenses will be the operator's responsibility.

⁵ Applicable only to FOD events.

⁶ For MSP covered events.

NOTE: Service bulletins identified as Category 1, 2, and 3 will be incorporated into MSP engines according to the Compliance Section of the bulletin. All coverage is detailed in executed contract with owner/operator.

Examples of items not covered by MSP or MSP GOLD: Items not contained in IPC such as airframe parts and fluids (oil, fuel, etc.); overtime; expedite fees; transportation of components other than engines/APU's and LRU's; labor for ECU downloading; Service Center administration fees for logbook review, material control, freight for internal work orders, etc; or any service not provided by a Honeywell-Authorized Service Center.

MAINTENANCE SERVICE PLAN IS AVAILABLE ON A VARIETY OF PLATFORMS AND CONFIGURATIONS AS OUTLINED BELOW

Manufacturer	Platform	Avionics	MC	ENG	APU
Bombardier (Canadair)	CHALLENGER 300			•	•
Bombardier (Canadair)	CHALLENGER 350			•	•
Bombardier (Canadair)	CHALLENGER 601-1A, -3A, -3R	•			•
Bombardier (Canadair)	CHALLENGER 604				•
Bombardier (Canadair)	CHALLENGER 605				•
Bombardier (Canadair)	CHALLENGER 650				•
Bombardier (Canadair)	CHALLENGER 800				•
Bombardier (Canadair)	CHALLENGER 850				•
Bombardier (Canadair)	GLOBAL 5000				•
Bombardier (Canadair)	GLOBAL 5000 (CLASSIC)	•			•
Bombardier (Canadair)	GLOBAL 6000				•
Bombardier (Canadair)	GLOBAL EXPRESS	•			•
Bombardier (Canadair)	GLOBAL EXPRESS XRS	•			•
Bombardier (Canadair)	CHALLENGER 600 B	•			•
Bombardier (Canadair)	CRJ200 ExecLiner				•
Bombardier (Learjet)	LEARJET 31, 31A				
Bombardier (Learjet)	LEARJET 35A			•	
Bombardier (Learjet)	LEARJET 36 and 36A	•			
Bombardier (Learjet)	LEARJET 40 and 40XR	•		•	
Bombardier (Learjet)	LEARJET 45 and 45XR	•		•	•
Bombardier (Learjet)	LEARJET 55 and 55B, 55C, 5ER			•	
Bombardier (Learjet)	LEARJET 70			•	
Bombardier (Learjet)	LEARJET 75			•	•
Dassault Aviation	FALCON 10			•	
Dassault Aviation	FALCON 100			•	
Dassault Aviation	FALCON 200				•
Dassault Aviation	FALCON 2000	•		•	•
Dassault Aviation	FALCON 20-5, 20-5C			•	•
Dassault Aviation	FALCON 20F				•
Dassault Aviation	FALCON 50, 50-4, 50 EX			•	•
Dassault Aviation	FALCON 7X	•			•
Dassault Aviation	FALCON 8X	•			•
Dassault Aviation	FALCON 900, 900 B, 900 EX EASY 900 C	•		•	•
Dassault Aviation	FALCON 2000, DX, S, EX, LX	•			•
Dassault Aviation	FALCON 900 DX, EX, LX	•		•	•
Dassault Aviation	Falcon 2000 EX EASy, 2000 LXS	•			•
Embraer	LEGACY 450			•	•
Embraer	LEGACY 500			•	•
Embraer	LEGACY 600	•			
Embraer	LEGACY 650	•			
Gulfstream Aerospace Corp	ASTRA SPX			•	•
Gulfstream Aerospace Corp	GULFSTREAM G280		•	•	•
Gulfstream Aerospace Corp	GULFSTREAM G100			•	•
Gulfstream Aerospace Corp	GULFSTREAM G150			•	•
Gulfstream Aerospace Corp	GULFSTREAM G300	•	•		•
Gulfstream Aerospace Corp	GULFSTREAM G350	•	•		•

MAINTENANCE SERVICE PLAN IS AVAILABLE ON A VARIETY OF PLATFORMS AND CONFIGURATIONS AS OUTLINED BELOW

Manufacturer	Platform	Avionics	MC	ENG	APU
Gulfstream Aerospace Corp	GULFSTREAM G400	•	•		•
Gulfstream Aerospace Corp	GULFSTREAM G450	•	•		•
Gulfstream Aerospace Corp	GULFSTREAM G500	•	•		•
Gulfstream Aerospace Corp	GULFSTREAM G550	•	•		•
Gulfstream Aerospace Corp	GULFSTREAM G600	•	•		•
Gulfstream Aerospace Corp	GULFSTREAM G650, G650ER	•	•		•
Gulfstream Aerospace Corp	Gulfstream IV, IVSP	•	•		•
Gulfstream Aerospace Corp	Gulfstream V	•	•		•
Gulfstream Aerospace Corp	GULFSTREAM IIB, IISP, III	•			
Gulfstream Aerospace Corp	Gulfstream G200 (IAI Galaxy)				•
Gulfstream Aerospace Corp	Gulfstream G500 (Classic)	•	•		•
Israel Aerospace Industries Ltd	1124, 1124A			•	
Pilatus Flugzeugwerke AG	PC-12, -12 45, -12 47, -12 47E(NG)	•	•		
Pilatus Flugzeugwerke AG	PC-24	•	•		
Textron Aviation (Beechcraft)	KING AIR B100			•	
Textron Aviation (Cessna)	CITATION XLS, XLS +	•			•
Textron Aviation (Cessna)	550 Citation Bravo	•			
Textron Aviation (Cessna)	560 Citation Encore	•			
Textron Aviation (Cessna)	560XL Citation Excel	•			•
Textron Aviation (Cessna)	550 Citation II	•			
Textron Aviation (Cessna)	650 Citation III	•		•	
Textron Aviation (Cessna)	680A Citation Latitude				•
Textron Aviation (Cessna)	680 Citation Sovereign, Sovereign+	•			•
Textron Aviation (Cessna)	560 Citation Ultra, V	•			
Textron Aviation (Cessna)	660 Citation VI	•		•	
Textron Aviation (Cessna)	670 Citation VII	•		•	•
Textron Aviation (Cessna)	525 CitationJet	•			
Textron Aviation (Cessna)	750 Citation X, X Elite, X+	•			•
Textron Aviation (Hawker)	BAE 125 1000	•			
Textron Aviation (Hawker)	BAE 125 800SP	•		•	
Textron Aviation (Hawker)	HAWKER 1000	•			
Textron Aviation (Hawker)	HAWKER 4000	•			
Textron Aviation (Hawker)	HAWKER 750			•	•
Textron Aviation (Hawker)	HAWKER 800	•		•	
Textron Aviation (Hawker)	HAWKER 800XP, 800XP2, 800XPI, 800XPR	•		•	•
Textron Aviation (Hawker)	HAWKER 850XP			•	•
Textron Aviation (Hawker)	HAWKER 900XP			•	•
Textron Aviation (Hawker)	HS125 700A, 700B			•	•
Textron Aviation (Hawker)	HS125 F400B			•	
Textron Aviation (Hawker)	HS125 F600			•	
Textron Aviation (Hawker)	HS125 F800XP, F800XP2			•	•
Sikorsky	S76B, S76C	•			
Augustawestland	AW139	•			
Boeing	BBJ	•			
Dornier	328-300	•			
Viking	Twin Otter	•			

